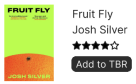
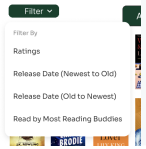
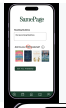
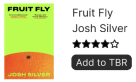
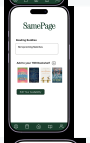
Prototype Description:	SamePage is a mobile applicatio, which allows users to track books they're reading/want to read and meet with others about these books in their free time, rather than having to work around their schedule.					**IMPORTANT: TO MAKE SURE FORMULAS WORK PROPERLY** **1) DO NOT ADD/DELETE ANY COLUMNS** **2) ONLY ADD ROWS TO THE BOTTOM OF THE TABLE (NOT THE TOP)**		
			Your TA will remove your names before the document is given to the project team. Under the 'Found by' column, use these letters to identify yourselves			When finished, please double check your numbers under 'evaluation statistics' & let your TA know if there's a bug with the formula		
Simple Task	*Adding book to To Be Read*		**Evaluator A**					
Moderate Task	*Adding free time*		**Evaluator B**					
Complex Task	*Request reading buddy*		**Evaluator C**					
			Evaluator D					
					**attach images in this column if helpful*			

Problem #	Heuristic	Task	Severity	Description	Images	Rationale	Fix	Found by
8	H7: Flexibility & Efficiency of Use	1. Simple Task	1	It is unclear who the rating from the book comes from.		As this application is trying to have a more personalized approach to reading and community, I can assume that this rating comes from the public for the book. However, it could also come from the rating a reading buddy gave it. I think it would be better to make it more clear where this rating came from.	Add a small line of text saying "Same page users' rating" or something of a similar nature	A
2	H4: Consistency & Standards	1. Simple Task	1	Positioning of back arrow for TBR inconsistent depending on what button is clicked before.		Users may get used to a particular positioning of the back button and rely on muscle memory, but find the button position inconsistent.	Standardize button positioning.	B
3	H1: Visibility of System Status	3. Complex Task	1	The meaning of the red 3 is unclear		I can't quite tell what the red 3 means. My best guess is that it means I have 3 requests waiting for responses. If so, you should make that much more clear	Make it more clear by either showing each of the requests one by one in a queue or making it look like a stack of cards behind the top request (if you don't want the requests to take up too much space)	C
4	H1: Visibility of System Status	2. Moderate Task	1	Unclear what the flow looks like when		How can a user check in on their current availability? Would it show the whole week at once like when you're requesting a buddy or would it show them one day at a time like when you're selecting your availability?	Just think through what you want this flow to look like!	C, B
5	H2: Match b/w System & World	5. Extra Violations	1	On the home page, your TBR is shown		I would expect (in my mental model) to see my currently reading books on my homepage before my TBR since those books are more top of mind and important to me	Add a Currently reading section to your Homepage	C
6	H2: Match b/w System & World	3. Complex Task	1	Adding a book in the "requesting a bud		The Add button leads to a generic search page. I expected it to lead to my TBR list, perhaps with a search bar up top. I would want to select from those books that I've already saved first	Add your TBR list to the top of the search page so you can easily select them when requesting a reading buddy	C
7	H3: User Control & Freedom	5. Extra Violations	1	Cannot switch between In Person or Vi		This is likely just a part of the prototype not being fully built out, but should be able to easily toggle between meeting In Person or Virtual	Allow users to switch between the options for meeting	C
8	H4: Consistency & Standards	5. Extra Violations	1	The Homepage is pretty similar to the I		Your Book page and your Homepage don't have that many unique characteristics. I think it would be less confusing as a user to just have them in one spot	Merge the two pages. Add a currently reading to the homepage. Add a view all button to TBR Bookshelf on the homepage. Get rid of Book page	C
9	H7: Flexibility & Efficiency of Use	5. Extra Violations	1	Unclear if "Places I'm open to" on Profil		Could speed up the process (+ make more efficient) if it were more clear that this is a multi select bar.	Add some temporary text that says "Select all that apply"	C
10	H8: Aesthetic & Minimalist Design	5. Extra Violations	1	Profile header is blocked by iOS top ba		Unclear whether the header on the Profile page says Profile or Home due to it being blocked by the iOS top bar (for camera)	Add padding to the top of the Profile screen	C
11	H10: Help & Documentation	5. Extra Violations	1	Some people may not know what Zoor		Many users may not know much about Zoom and will want more info. I was confused about why I was generating a zoom link right away. Shouldn't that be generated once I've been matched with someone? It felt like a big commitment to make in my profile.	Provide info about what zoom is, how to set up your account, and what generating a link means	C

5	H5: Error Prevention	1. Simple Task	2	There is a filter that says "read by most reading buddies."		This filter that says "read by most reading buddies" might be error-prone if someone doesn't have a reading buddy to begin with. In this simple task, we are just trying to add books to the to-be-read list. If the person is using this app simply as a way to keep track of their readings, they might not necessarily have a buddy. If they don't have any buddies, this filter would not work for them	Only show this filter when someone has an established reading buddy, or remove the filter	A
6	H8: Aesthetic & Minimalist Design	1. Simple Task	2	The book title and author name are the same font size, color, and style		Having the book title and author name look exactly the same can confuse some users, as they can think it is a continuation of the book title on the first line (as there is no clear break or distinction between both of them)	Bold the title to have a clear distinction between the title and the author name, or change the font size of one of the two	A
14	H6: Recognition not Recall	2. Moderate Task	2	It is unclear what a person's availability is by looking at the home screen		The edit availability button is requiring users to try to remember what their original availability is. It might be difficult for a user to remember what time exactly they put down, so it might be easier to add the exact times they have already noted	Add a section to the screen showing the person's availability they had previously indicated so they know what they're editing.	A
15	H7: Flexibility & Efficiency of Use	2. Moderate Task	2	The user should be able to see the times that they had previously selected when clicking the Edit Availability button		I got to the screen on the left by clicking the "Editing availability" button. "Editing availability" makes me assume that I had already inputted it somewhere else in the application. If I am editing my availability, the app should be able to remember what I had previously put, so I don't have to mark down the entire schedule of the week again. For example, if I was available on Monday from 3 to 4, but now I'm only available from 3:30 to 4, I shouldn't have to indicate the time I was previously available again	Have the app recall and indicate, by highlighting, the time chunks when a user was available	A, B
16	H10: Help & Documentation	2. Moderate Task	2	It is unclear if the Confirm button is for saving my availability for my selected day or the entire week		When walking through the moderate task, I selected the Confirm button, assuming it would confirm my times for Monday. However, I didn't add my availability for the rest of the days. There should be a button specifically for saving data for a specific day, and then the Confirm Me at the end, or a separate button saying Confirm Whole Week versus Confirm Whole Day	Add distinct buttons or clear the language of the buttons to tell users what information they are confirming, if it's the day or the week	A, C
17	H11: Accessible Design	2. Moderate Task	2	Visual design for selecting availability is difficult to read.		Selecting specific days has strange button design (long rectangle), so users might be confused about its function.	Match to other buttons in app so function is clear.	B
18	H12: Value Alignment & Inclusion	3. Complex Task	2	Requesting a reading buddy solely depends on individual availability and preference for # of reading preferences, but doesn't allow users to "filter" potential reading buddies.		As part of its values in trust and safety, the SamePage team mentions that they "want readers to find community on our app and be able to share their thoughts with readers, regardless of how comfortable they feel meeting up in person with strangers," but although finding community may be possible with shared interest in specific books, it's hard to make people comfortable meeting with strangers when they have minimal information.	Add more detailed user info (age range, etc.) to the initial setup and buddy-request process.	B
19	H4: Consistency & Standards	4. All Tasks	2	The calendar on the Request Buddy screen looks different from the calendar on the Editing Your Availability screen		On this screen, there is a different calendar than the one the user had been used to when editing their availability.	Change this calendar to look like the one they were using when editing their availability, or vice versa, in terms of consistency	A, B
20	H1: Visibility of System Status	2. Moderate Task	2	The days of the week are not labelled v		When inputting your availability, it's implied that it is your availability for the week ahead (Free time this week). However, the days of the week are only labelled as Mon, Tues, etc. Not as dates (11/6, etc).	If you intended for it to be availability for the week ahead, add dates	C
21	H4: Consistency & Standards	5. Extra Violations	2	The plus button on "Places I'm open to		The plus button and the drop down seem to serve the same purpose. I'm confused as to why there are two differnt ways to do the same thing. Are they different?	Allow the user to tap the drop down and scroll or type directly into the dropdown bar (similar to how most dropdowns for the country you're living in work, can type or select manually)	C
22	H4: Consistency & Standards	1. Simple Task	2	Adding to your TBR buttons are unique		The adding to TBR buttons are the only buttons I can find with that styling. Do they mean something unique?	Stick to the same button styling standards if this particular button doesn't mean anything special	C

23	H4: Consistency & Standards	1. Simple Task	2	The Add to TBR button in Home is diffe		The Add button in Book page is a green box with "Add" in it. The Add button in Homepage is a grey circle with a plus in it. If these don't mean different things, they should look the same.	Change the Add button on the Book page to be a plus button like on the Homepage	C
24	H5: Error Prevention	2. Moderate Task	2	If the calendar should be updated regu		I would see myself being confused about which day to input my availability for the week ahead. If this is meant to be a recurring input, there should be some way to communicate to the user when they should confirm their availability for the week ahead	Ping the user the weekend before and ask them to update/confirm their availability	C
25	H6: Recognition not Recall	2. Moderate Task	2	It's not immediately clear which day of		The light grey highting on the box is not always immediately clear. There's no other indication on the screen of what times you are available	Make the highlighted day green. Add the day of the week to the top: "Select 30 min time blocks for Monday"	C, B
26	H10: Help & Documentation	3. Complex Task	2	Unclear on difference between Upcomi		I would like more documentation on what the difference between these two terms is, since I can't tell after spending some time with the app	Add an info button on Reading Buddies and Requests, with each explaining how they are unique	C
27	H12: Value Alignment & Inclusion	3. Complex Task	2	Not a lot of information is provided abo		Requests should provide more information about the person you're meeting up with. Maybe how long they've used the apps, and perhaps ratings? Or comments around whether people felt safe with this person? Or gender? As a woman on this app I would need to know more information about a person and see that they have been vetted before agreeing to meet up with them in person.	Turn requests into a button you can click to see a person's profile with a bit more information about them before accepting or rejecting	C
1	H6: Recognition not Recall	1. Simple Task	3	TBR is relying on users to recall what that acroynm means		TBR is not a common acroyn. While in the first screen describing the task, you say the phrase "To Be Read" it is not present anywhere in the actual screen. A user can be confused on what that means and may not understand what those book titles under are being listed.	Spell out the phrase or change that line to be something like "Add to you to be read list"	B, A, C
3	H4: Consistency & Standards	1. Simple Task	3	You are adding two different titles to the same list		I included two differnet screens of the same list. One of them you have it as "Want to Read" while the other says "To Be Read". This could be confusing to readers to see the same list with two different titles.	Change this screen that says "Want to read" to "To Be Read", as that is how you have it on the other screen.	A, B, C
30	H1: Visibility of System Status	2. Moderate Task	3	Despite the user indicating time on the time blocks, the weekly calendar at the top is not updating		If a person is selecting the time blocks on Monday and then moves to the Tuesday time at the top of the calendar, the Monday time block didn't update. This can confuse people into thinking that they didn't correctly save the Monday time chunks. Make sure that your app is adding those times at the top, so the user has visibility into the input they're adding	As the user confirms for each day, make sure the weekly calendar at the top is updated accordingly	A, B
31	H11: Accessible Design	3. Complex Task	3	The numbers on the availability section on the left side are very small		For people who have a hard time seeing small letters in font, this could be particularly difficult if you have these very small numbers down the line next to these boxes. Additionally, if we are indicating a time a person is available, it should be formatted in the way time is read, so 7:00, so it is easier for users to see and recognize	Make the font size larger or change this visual calendar component to text	A
32	H8: Aesthetic & Minimalist Design	3. Complex Task	3	Editing weekly availability provides a confirmation message with the dates/times the user has inputted. However, when requesting a buddy, instead of this simple confirmation message, the screen redisplays the full chart.	see above for "Request a Buddy" page.	It makes sense to provide the full weekly chart when users input their availability, but showing this chart again when requesting a buddy seems redundant when the confirmation message clearly indicates users' inputted availabilities in a simpler manner.	Use the simpler confirmation message with users' free times for the "Request a Buddy" page.	B, C
33	H3: User Control & Freedom	3. Complex Task	3	There's no way to view all pending reading buddy requests; user has to accept/decline current one.		Users may want to view all available options for reading buddies before accepting particular ones, depending on availability/capacity for reading buddies.	Allow users to look through all pending buddy requests.	B
34	H2: Match b/w System & World	5. Extra Violations	3	Editing your meeting preferences in yo		This confused me on my first walkthrough since it didn't match my mental model of how a profile works. Profiles tend to be a place to save preferences for later, rather than actively taking an action (like sending a buddy request)	Make a note that these preferences will be used to pair them in the future, but don't automatically pair them. Make a note that their preferences can be changed at any time.	C

35	H6: Recognition not Recall	4. All Tasks	3	There are no labels under the nav bar i		Not everyone has the same intuitions/experience with icons. Some people may be confused between the profile and buddy icons, or be unclear on the difference between home and books.	Add a one word description under each icon	C
36	H10: Help & Documentation	2. Moderate Task	3	It's unclear how often one should be up		I can't tell if my availability is meant to be input once and stay as a constant (general availability week to week) or if it's meant to be updated every week. This would change how the user interacts with it. Having some documentation or explanation of how to use the calendar would be useful	Either make it clear through design choices that the calendar is meant to be one or the other or explicitly state it on the calendar page	C
2	H3: User Control & Freedom	1. Simple Task	4	There is no clear way of removing a book from your TBR		In this screen you have an add button but there is no remove button. If a person adds something by mistake it will clutter their list and there is no clear way of removing it	Add a Remove button next to the existing add button	A, C
4	H11: Accessible Design	1. Simple Task	4	The way you list your books is through an image of their cover		If you only include the book cover as a way to list your image, it might be difficult for people who have a visual impairment to be able to quickly identify the books that they have in their to-be-read list. Additionally, because you are only using the book cover, it can also be a violation of another heuristic, as each book cover has its own unique font size and color, which can make it difficult for some users to see	Add a small text description of the title of the book on top of each of the already existing images of the book covers	A, C
7	H7: Flexibility & Efficiency of Use	1. Simple Task	4	Once a book is on a person's TBR, if they click on the button again, it removes it from the list		On this screen, as someone who has used many buttons to add lists, I can infer that if I click the button again, it un-adds it from the list. However, because the button has no indication that that action can be done, I can foresee some users overlooking that and not knowing how to remove a book from their list	Make a clear Add button, and once a book has been added, have a clear Remove button	A, C
40	H3: User Control & Freedom	2. Moderate Task	4	Editing your availability only gives you the option of 30-minute time chunks		If you only have 30-minute time chunks, a person with a busier schedule might not be able to truly indicate what times they are free. Additionally, this screen does not allow the user to input the time zone they are in, which could cause issues when trying to meet up with a person if they are doing so virtually	Add a dropdown or text box allowing the person to indicate their time zone, and have the time blocks be editable	A, B
41	H3: User Control & Freedom	3. Complex Task	4	From your home page, you have no button indicating how to request a reading buddy		When starting this task, it brought me to this page, and there is no clear way of requesting a reading buddy. The navigation bar has an icon of separate people, which signals to me that it is for reading with a buddy. It would be easier if there was a shortcut on the home screen if someone has no reading buddies already	If a user currently has no reading buddies, add a shortcut button to the home screen so they can request a buddy	A
42	H3: User Control & Freedom	3. Complex Task	4	There is no place to specify what modality someone would like to request a reading buddy in, if it's virtual or in-person. And if it is in person, there is no way to share my location.		On this screen, before requesting this buddy, I saw there was a buddy invitation for Coupa Cafe. However, when I went into Request a Buddy, I had nowhere to indicate if I wanted the buddy to be in person or virtual, or to add my location. This can confuse users about how the app got that information without their permission, or it would deter users who only wanted to use it virtually	Add a section to the screen indicating the modality of the body they are requesting, without them having to go into their profile and change it there.	A, B, C
43	H3: User Control & Freedom	2. Moderate Task	4	No back button on Select Your Free Tir		The user can't go back after selecting a day of the week to edit.	Maintain the back button so the user can leave the calendar screen if they want to	C
44	H3: User Control & Freedom	5. Extra Violations	4	In Profile page, hovering over Zoom Lir		The user cannot choose to save changes. They also cannot choose to not generate a Zoom Link if they don't want to	Anytime a change is made to the Profile page, have Save Changes button appear	C
45	H10: Help & Documentation	3. Complex Task	4	There's no documentation on what it m		I would want to know if I get to accept or reject people who are paired with me, if I'm expected to meet up with them multiple times, and what exactly we are expected to do when we meet up (are we even at the same point in the book?)	Add an info button on the request a buddy page that has an FAQ, or just add an FAQ page to the app	C